

NEW · VISUAL ELEVATOR EMERGENCY COMMUNICATION

TECS-V

Help they can hear, read and see.

TECS-V adds a 7 in text display, YES / NO answer buttons and a wide-angle camera to hands-free two-way voice. It is designed to meet **ASME A17.1-2019 Section 2.27** and **CBC 3001.2**, so passengers who are deaf, hard of hearing or non-verbal can still call for help, read what the operator says and answer.

Now accepting pre-orders

Designed to meet A17.1-2019

English & Spanish



WHAT THE PASSENGER GETS

Press HELP

One illuminated button starts the voice call and turns on the screen.

Read the screen

Large, high-contrast messages: CALL RECEIVED, HELP IS ON THE WAY, HELP IS ON SITE.

Answer YES or NO

Raised buttons with Braille. The answer appears on screen and on the operator console.

Be seen

One-way video from the car, only during a call. A red LED shows when video is live.

Talk hands-free

Echo-cancelled speaker and microphone. No handset.

Backup lamps

CALL RECEIVED and HELP COMING lamps still work if the screen does not.

HOW IT CONNECTS

ELEVATOR CAR

TECS-V Car Station

- 7 in text display
- Wide-angle camera
- HELP and YES / NO
- Hands-free voice
- Backup indicator lamps
- English and Spanish

1 spare
cable pair
power
+ data

MACHINE ROOM

TECS-V Hub

- Building internet
- LTE cellular backup
- 4+ hour battery
- Line and health checks
- Powers the Car Station
- Companion mode option

TELMOVE

TELMOVE Hosted PBX

Two-way voice call
Spoken location on demand

Operator console

In the TELMOVE portal
Text, YES / NO, live video

Coming soon. Now accepting pre-orders.

For new installs, modernizations and buildings that want visual communication added to an existing phone. **Contact TELMOVE for pricing.**

About TELMOVE

Nearly 50 years in telecommunications. TELMOVE sells, services and supports all telecommunications systems nationwide, from elevator emergency lines to business phone systems.

FEATURES

- **7 in text display:** bright, anti-glare, large white-on-navy messages
- **Hands-free voice** and an illuminated HELP button with Braille
- **YES / NO buttons:** raised, tactile, Grade 2 Braille; light up when a question is waiting
- **Wide-angle camera:** one-way video from the car, only during a call; red LED when live
- **Backup lamps:** CALL RECEIVED and HELP COMING work even if the screen fails
- **English and Spanish** messages, switchable by the operator
- **Operator console** in the TELMOVE portal: pops up on HELP with building, car and video
- **Works from any phone:** keypad codes send screen messages if the console is not in use
- **Always checked:** the Hub tests the line and itself, and alerts TELMOVE on a failure; location spoken on request

PRELIMINARY SPECIFICATIONS

Model	TELMOVE Emergency Call System TECS-V
Car Station	Brushed stainless faceplate, about 190 × 260 mm (7.5 × 10.2 in); COP swing panel or surface box
Display	7 in IPS, 800 × 480, 1000 nit, anti-glare
Camera	Wide-angle, 160 deg, 2 MP; on only during an emergency call
Car wiring	One spare traveling-cable pair carries power and data
Hub	Machine room; building Ethernet with LTE cellular backup
Battery	4+ hours of backup power
Voice	TELMOVE Hosted PBX
Text and video	Operator console in the TELMOVE portal
Standards	Designed to meet ASME A17.1-2019 Section 2.27 and CBC 3001.2*

All specifications are preliminary and subject to change. TECS-V is a new product in development.

HOW IT WORKS

- 1 Press HELP.** The call starts; the screen shows CALLING FOR HELP.
- 2 Operator answers.** CALL RECEIVED appears; the car shows on video.
- 3 Questions on screen.** ARE YOU TRAPPED? IS ANYONE HURT? The passenger presses YES or NO.
- 4 Help is sent.** HELP IS ON THE WAY, then HELP IS ON SITE when the technician arrives.

Companion mode

Already have a TECS-A+ or another voice phone? Add TECS-V next to it. The existing phone keeps its voice line, and TECS-V adds the screen, YES / NO buttons and camera.

TECS-A+ OR TECS-V?

	TECS-A+	TECS-V
Best for	Like-for-like replacement of a failed voice phone	New installs and modernizations under the 2019 code
Passenger	Two-way voice, LED call acknowledgment	Voice, text display, YES / NO and one-way video
Power	Line-powered, no supply needed	Machine-room Hub with 4+ hour battery
Connection	Analog line or ATA on TELMOVE line service	Internet with LTE backup, TELMOVE Hosted PBX

Now Accepting Pre-Orders

Contact TELMOVE for pricing, demo units, contractor pricing and answering options.

18 on-screen messages Every message also in Spanish. Operators can also type short custom messages.

- PRESS HELP FOR EMERGENCY
- CALLING FOR HELP
- CALL RECEIVED
- HELLO, THIS IS THE OPERATOR
- CAN YOU HEAR ME? Y/N
- DO YOU NEED HELP? Y/N
- ARE YOU TRAPPED? Y/N
- ARE YOU OK? Y/N
- IS ANYONE HURT? Y/N
- DO YOU NEED MEDICAL HELP? Y/N
- PRESS YES OR NO
- YOU PRESSED: YES / NO
- HELP IS ON THE WAY
- STAY CALM
- DOORS WILL OPEN SOON
- HELP IS ON SITE
- CALL WILL END SOON
- CALL ENDED / PRESS HELP TO CALL AGAIN

* TECS-V is a new product in development. It is designed to meet the visual communication requirements of ASME A17.1-2019 Section 2.27 and California Building Code 3001.2. It has not yet completed agency testing. Code compliance depends on the code edition adopted where the building is located, the installation, and approval by the authority having jurisdiction. Video is one-way from the car and is active only during an emergency call. Pricing, answering options, availability and specifications are subject to change. TECS-A+ is a separate TELMOVE product: a line-powered voice phone for like-for-like replacement of existing elevator phones.